

June 19, 2001

Neeta Moore Tiger Controls Inc. 200 CentrePort Drive Suite 165 Greensboro, NC 27409

Dear Ms. Moore;

Dominion Virginia Power would like to recognize you and your staff for outstanding support and excellent customer service. Tiger has contributed to the success of Dominion's generating stations by helping us meet our operating and business goals. Your responsiveness has far exceeded our expectations while finding resourceful and creative solutions to our parts issues. We look forward to further developing our relationship and pursuing additional business opportunities with Tiger Controls.

Sincerely;

Stephen T. Stanton

Steph T. Sonon

Supervisor - Supply Chain Management

